



human resources & management
SOLUTIONS

MANAGEMENT ACADEMY

THE TOOLS TO BECOME A SUCCESSFUL LEADER

A leadership development series designed to enhance skills in communication, relationship building, diversity and inclusion awareness, conflict resolution, critical thinking and much more.

REGISTER AT [HRMSNW.COM](https://hrmsnw.com)

This program is excellent for both new managers and seasoned professionals who want to enhance their skills.

A TRAINING IN PARTNERSHIP WITH

**Yakima County
Development Association**
CHOOSE YAKIMA VALLEY



WHAT TO EXPECT

This training is packed with information, discussions, self-assessments, guided role plays, and goal setting, so you can apply what you learned immediately. Set yourself apart with customizable communication skills gained from DiSC Management, and Five Behaviors of a Cohesive Team Assessments.



WORKSHOP - DAYS 1-3

- Develop leadership and communication skills that inspire and retain employees.
- Delve into the challenges you are having with employees and discover solutions.
- Gain the confidence to engage in tough talks.
- Practice successfully coaching employees for continuous performance improvement.
- Learn to resolve staff conflicts effectively, help employees to self-reflect, and set goals to improve working relationships.
- Learn, discuss, and set goals to support a diverse and inclusive workplace.

WORKSHOP - DAYS 4-5

- Complete the Five Behaviors of a Cohesive Team Assessment from Patrick Lencioni and help your team to TRUST one another, COMMIT to decisions, hold one another ACCOUNTABLE and focus on achieving collective RESULTS.
- Discover essential change management principles.
- Learn and practice applying critical thinking, negotiation and problem solving.
- Understand and lead in a multigenerational workplace.
- Learn to resolve staff conflicts effectively, help employees to self-reflect and set goals to improve working relationships.

IN-PERSON FIVE DAY SERIES- \$999 PER PERSON*

Lunch and beverages are provided.

Baker Boyer | 921 Seattle Slew Run, Yakima, WA 98908

- Oct. 4th & 18th
- Nov. 1st & 15th
- Dec. 6th



INSTRUCTOR:

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and Management Solutions
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*Should covid restrictions occur the workshop will move to virtual format.